



## WARRANTY

WKS S.A. de C.V. (“WKS”) warrants that all doors manufactured by WKS (“Doors”) will be free from defects that would render them unserviceable or unfit for the purpose for which they were intended subject to the following terms, conditions, tolerances and exclusions.

The owner’s sole and exclusive remedy against WKS shall be limited to repair or replacement of Doors determined to be defective within the applicable warranty period or refund of the purchase price of the defective Doors only. Should any Door, excluding Profiled or Exterior Door or any Door installed outside the U.S.A or Canada, become defective after being properly installed, WKS will pay a reasonable amount for reinstallation and refinishing costs as determined by WKS.

However, WKS will not be liable for any removal and/or reinstallation costs when any defect is apparent prior to the original installation of the Door. Determination of defects, as well as the option to repair or replace the Doors or refund the purchase price, as herein provided, shall be at the sole discretion of WKS. Inspection of the Doors must be made upon receipt and any claim must be received by WKS within thirty (30) days after discovery of the defect(s).

Failure to so notify WKS shall fully and completely relieve WKS from any obligation under this warranty. WKS shall not be liable for any Doors repaired or replaced without its prior written approval.

**NO OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, ARE MADE, INCLUDING, BUT NOT LIMITED TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. UNDER NO CIRCUMSTANCES SHALL WKS BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM THE PURCHASE, USE OR INABILITY TO USE ITS PRODUCTS, OR FOR ANY SPECIAL PUNITIVE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. NO DEALER, DISTRIBUTOR, FABRICATOR, INSTALLER, AGENT OR EMPLOYEE OF WKS HAS THE AUTHORITY TO ADD TO OR MODIFY THE OBLIGATIONS OR LIMITATION OF THIS WARRANTY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE; THEREFORE, SOME OF THE LIMITATIONS STATED ABOVE MAY NOT APPLY TO YOU.**

Record this information in case of claims

Customer \_\_\_\_\_

Project \_\_\_\_\_

Location \_\_\_\_\_

Exclusions from Warranty \_\_\_\_\_

WKS Order # \_\_\_\_\_

Door Type(s) \_\_\_\_\_

### TOLERANCES

1. Stile, rail and show-through (telegraphing) on doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100 inch in any three-inch span.

2. Warp shall not be considered a defect unless it exceeds 1/4” in the plane of the door itself. Warp is any distortion in the door itself, and does not refer to the relation of the door to the frame or jamb in which it is hung. For doors 1-3/4” or thicker, warp will not exceed 1/4” in doors 3’-6” x 7’-0” or smaller; nor will it exceed 1/4” in any 3’-6” or 7’-0” section of larger doors. For doors less than 1-3/4” thick, warp will not exceed 1/4” in doors 3’-0” x 7’-0” or smaller. Warp is measured by placing a straightedge on the concave face and determining the maximum distance from straightedge to door face.



3. Action on any claim for warping or for telegraphing may be deferred, at the option of WKS, for a period of time not to exceed 12 months from the date of claim, If a door has been installed prior to such claim, the door must remain in the original hung installation during the period of deferment to permit conditioning of the door to humidity and temperature.

### EXCLUSIONS

1. Unsatisfactory service or appearance caused by failure to follow the “Handling, Job Finishing and Installation Instructions” set forth below.
2. The appearance of field finished doors.
3. The appearance of doors with high gloss, transparent, or opaque finishes; or otherwise unorthodox finishes.
4. Natural variations in the color or texture of the wood.
5. The warranty against warp does not apply to the following:
  - a. Doors with different face materials or veneer grain configurations on opposite sides of the door.
  - b. Doors that are improperly hung or do not swing freely.
  - c. Warp on doors less than 1-3/4” thick but larger than 3’-0” x 7’-0”.
  - d. Appliques on one face of the door only, creating an unbalanced condition.
  - e. Applied moldings exceeding 3-1/2” wide or covering more than 25% of the door face.
6. This warranty does not cover doors with:
  - a. Cutouts for lights (lites) and/or louvers, any edge of which is nearer than 5” to any edge of the door.
  - b. Cutouts having less than 3-5/16” on non-rated & 20-minute fire doors, and less than 5” on 45-, 60-, and 90-minute fire doors between adjacent cutouts for unit locks, closures, or other hardware cutouts on flush doors; and cutouts having less than 1-1/2” on stile and rail doors and on non-rated SCL core flush doors.
7. Cracking of high pressure decorative laminate faced doors with openings cut by other than the manufacturer or its authorized representative. Radius of 1/4” at corners of openings must be maintained.
8. Door accessories, supplied by the manufacturer, for a period exceeding one year.
9. Doors altered by others.
10. Normal wear and tear, including wear-through of the finish, or deterioration for reasons other than material and workmanship of the door itself.
11. Incompatibility of hardware with a particular door construction.
12. Doors where self-tapping or combination metal/wood screws are used to attach surface-applied hardware.
13. Interior doors used in an exterior application. An exterior opening is defined as an opening that cannot be climate controlled for temperature and/or humidity on both sides.
14. Acoustical doors requiring hardware other than standard locks and hinges.
15. In order not to induce warp or excessive deterioration of your door, avoid using dark stains or paints on the door surfaces exposed to direct sunlight. Doors painted black (or any dark color) with exposure to sunlight will not be warranted.
16. Placement quantity or size of knots that are manufactured from any “knotty” species are not covered under the terms of this warranty.
17. This exterior warranty will not cover:
  - a. Exterior doors less than 1-3/4” thick
  - b. Problems due to exposure to sun or moisture, such as discoloration, warp & checking.
  - c. Hardware machining into the top rail such as pivots, flush bolts, magnetic switches, concealed vertical rods and closers.
  - d. Applied moldings or reveals.
  - e. Slight expansion or contraction due to varying environmental conditions, such as temperature and humidity.
  - f. 1- panel construction.
  - g. 1-3/4” thick flat panel doors.



**HANDLING, JOB FINISHING AND INSTALLATION INSTRUCTIONS**

WKS RESERVE THE RIGHT TO REVISE OR TERMINATE THIS WARRANTY AT ANY TIME. ONLY DOORS PURCHASED FROM THE EFFECTIVE DATE OF THIS WARRANTY THROUGH THE DATE OF ANY REVISION OR TERMINATION OF THIS WARRANTY WILL BE COVERED BY THIS WARRANTY.

<b>Series</b>	<b>Product Category</b>	<b>Interior Use</b>	<b>Exterior Use</b>
Architectural	HD Plastic Laminated	Life of original installation	No warranty
Architectural	Wood Veneer	Life of original installation	No warranty
Architectural	Stile & Rail (authentic)	1 year of original installation	1 year
Architectural	Painted	Life of original installation	No warranty
Commercial	Wood Veneer	3 years from original installation	No warranty
Commercial	Painted	3 year from original installation	No warranty
Commercial	Low Density Laminated	3 year from original installation	No warranty